

Password Self-Service

Student (Grades 6-12): Change Password or Security Questions

Visit the Katy ISD Password Self-Service tool

From MyKaty Cloud, Search for the Password Self Service Tool. **Or** the following web address into any web browser: passwordreset.katyisd.org



Change Password or Update Security Questions

Enter your Katy ISD username and password, then click on **Account Management**.

A screenshot of the "Password Self-Service" login page. At the top is the Katy ISD logo and a "Need Help?" button. Below that is a red header with the text "Password Self-Service". There are two input fields: "Username" and "Password" (with an eye icon for visibility). At the bottom, there is a dark blue button labeled "Account Management" with a right-pointing arrow, which is highlighted with a red border.

Change Password or Update Security Questions

Using the drop-down arrow next to **your name**:

To create your security questions
Select **Reset Your Security Questions**, then make your question and answer selections. Click **Save**.

A screenshot of the "Setup Security Questions" dialog box. The dialog has a title bar with "Daniel" and a close button. The main content area is titled "PRE-DEFINED x" and contains a message: "Your organization requires you to answer a minimum of 3 security questions in order to optimize your security. Choose answers that you will remember." There are three question-answer pairs, each with a dropdown menu for the question and an input field for the answer. The questions are: "What is your favorite color", "What is your favorite book", and "What is your favorite super hero". At the bottom, there are "Cancel" and "Save" buttons.

Password Self-Service

Change Password or Update Security Questions

Using the drop-down arrow next to **your name**:

To change your password

Select **Change Password**. Enter your current password, new password and confirm. Click **Save**.

A screenshot of the 'Change Password' form. The form has a red header with a user icon and the name 'Daniel' followed by a dropdown arrow. Below the header, the title 'Change Password' is displayed. The form is titled 'High School Student Policy' and 'Password Policy for High School Student Users'. It lists requirements: 'Your password must meet these requirements: Must not contain spaces, Cannot reuse prior passwords, Must be 8 to 16 characters long, and Contain at least 3 of the following: uppercase letters, lowercase letters, numbers, and special characters (? # ! % \$ @)'. There are three password input fields: 'CURRENT PASSWORD', 'NEW PASSWORD', and 'CONFIRM NEW PASSWORD', each with a 'Password' placeholder and an eye icon. To the right, there are checkboxes for 'Your new password MUST be: 8-16 characters long' and 'Your new password MUST meet 3 of the following (0/3 met): Minimum 1 uppercase letter, Minimum 1 lowercase letter, Minimum 1 number, and Minimum 1 special character (? # ! % \$ @)'. At the bottom, there are 'Cancel' and 'Save' buttons.