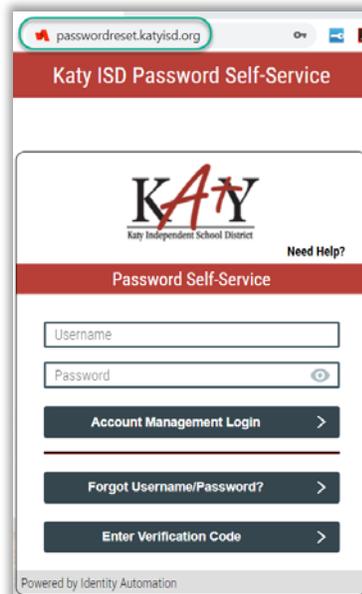


Student (Grades 6-12): Forgot Password

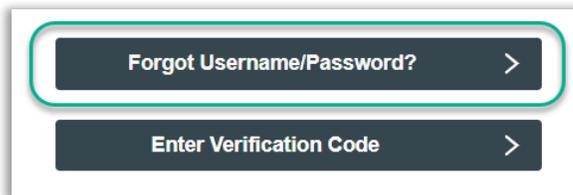
Visit the Katy ISD Password Self-Service tool

Type the following web address into any web browser:
passwordreset.katyisd.org



Forgot Username/Password

Click on **Forgot Username/Password** to be taken to an options menu.



Forgot Password? Choose how you would like to reset your password:

- **Password Reset - Text/Email** – you will receive a verification code ([read more](#))
- **Password Reset - Security Questions** – you will answer your previously established security questions ([read more](#))

Guardian - Forgot Username – N/A for Student accounts



NOTE: your Katy ISD ID (aka. Username) will be printed at the bottom of the ID Badge that you wear to school each day.

Password Reset - Text/Email

Click on **Password Reset – Text/Email**

Username/Password

- [Password Reset - Text/Email >](#)
- [Password Reset - Security Questions >](#)
- [Guardian - Forgot Username >](#)

Enter your **username** (Your Katy ISD ID is your username, it is printed at the bottom of the ID Badge that you wear to school each day), then click **Submit**.

Step 1

Please enter your username to receive a verification code to create or reset your password.

[Submit](#)

[Start Over](#)

Choose how you would like to receive a verification code (**Text or Email**).

Step 2

Choose Method to Receive Verification Code

Mobile
(**) **-8743

Email Address
SB**@*****.com

[Submit](#)

Once your verification code has been received, click on **Go To Verification Code**.

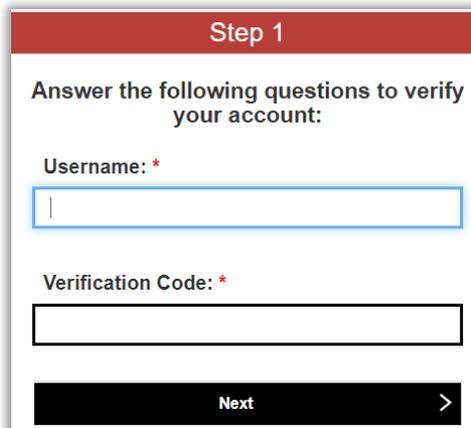
Results

Verification code sent via text message.

[Go To Verification Code](#)

Password Self-Service

Type in the **Verification Code** you received along with your username, then click **Next**.



Step 1

Answer the following questions to verify your account:

Username: *

Verification Code: *

Next >

Create a new password. This will be the password you use for most Katy ISD applications as well as School computers.

Your password must meet these requirements:

- Must not contain spaces
- Cannot reuse prior passwords
- Must be 8 to 16 characters long
- Contain at least 3 of the following: uppercase letters, lowercase letters, numbers, and symbols

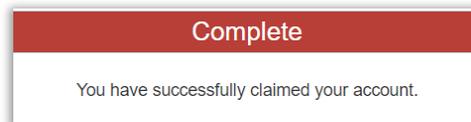


Step 2

Create or Update Your Password

Next >

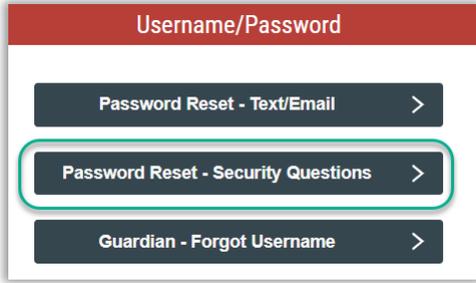
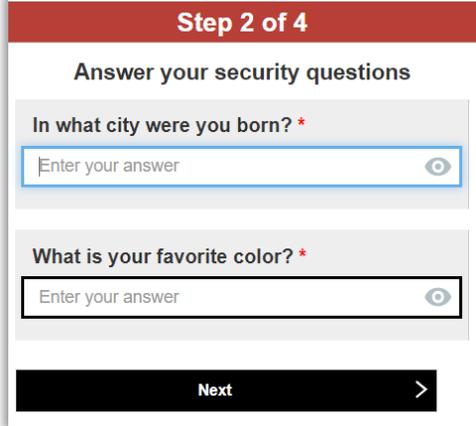
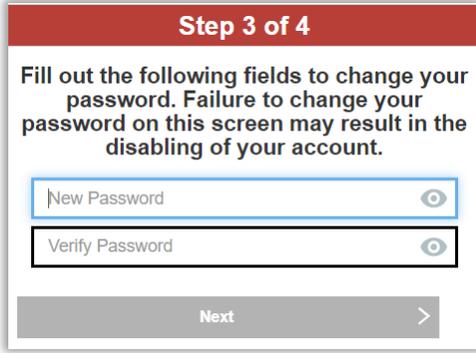
You will receive the following message when your password has been successfully updated.



Complete

You have successfully claimed your account.

Password Self-Service

Password Reset – Security Questions	
<p>Click on Password Reset – Security Questions</p>	
<p>Enter your username (Your Katy ISD ID is your username, it is printed at the bottom of the ID Badge that you wear to school each day), then click Next.</p>	
<p>Answer the security questions, then click Next.</p> <p>**You would have created these questions the first time you accessed the Password Self-Service tool**</p>	
<p>Create a new password. This will be the password you use for most Katy ISD applications as well as School computers.</p> <p>Your password must meet these requirements:</p> <ul style="list-style-type: none"> • Must not contain spaces • Cannot reuse prior passwords • Must be 8 to 16 characters long • Contain at least 3 of the following: uppercase letters, lowercase letters, numbers, and symbols 	
<p>You will receive the following message when your password has been successfully updated.</p>	